



FINANCE TRANSFORMATION.

CASE STUDY

Clientside Testing

www.clientsidetesting.com

Company Overview

A sports data and technology company that provides data management, video streaming and integrity services to sports leagues, bookmakers and media companies aspires to streamline its finance and reporting operations by implementing Workday® Financial Management.

Fact File:

- Industry: Sport Betting.
- Employees: 1,800.
- Global Offices: 7.



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Solution

FINANCE TRANSFORMATION.

Enterprise roll out of Workday® Financial Management as the core solution for financial management and accounting processes.



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Key Challenges

Enterprise implementation of Workday® Financial Management solution including Assets, Banking & Settlement, Budget, Customer Accounts, Expenses, Financial Accounting, Supplier Accounts, Procurement and reporting to standardise and streamline accounting processes.

Legacy System

- Based on spreadsheets and unsupported technologies.
- Is labor intensive for both business and Finance teams.
- Provides poor user experience for employees as well as accounting teams.
- Is labor intensive and inadequate for efficient reporting.

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Deployment Methodology

Enterprise Workday® Finance deployment methodology was selected to deliver maximum value through the deployment process:

- Complex configuration based on the 20/80 rule.
- Pre-built templates, standards reports and best practices.
- Significant complexities and customisations.
- Extended implementation timelines.
- Efficient data migration strategies to ensure smooth transition of existing data into Workday®.

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Requirement Analysis

Requirements gathering and analysis to ensure clarity of solution and success criteria provided by stakeholders.

- Requirements discovery.
- Documentation gathering.
- Analysis of specifications, problem statements and proposed solutions.
- Clarification of ambiguous requirements.
- Identification of testable items.
- Early engagement and test support assessments.



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Testing Initiation

Streamlining the approach to testing based on prescribed testing for enterprise Workday® deployments, which leverage the 20/80 rule - 80% customisation, 20% out of the box Workday® functionalities. Gold level of testing the preferred option due to high level of robustness and quality guarantees.

- Analysis of bronze, silver and gold testing levels against success criteria provided by stakeholders.
- Test strategy creation based on gold level of testing.
- Confirmation of testing metrics and exit criteria.
- Test estimation and burn rate calculation.
- Test monitoring and reporting dashboard set up.
- Customised testing roadmap.
- Early engagement with key testing stakeholders.

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Test Preparation

Preparation for gold level testing, involving full coverage testing (positive and negative testing) of bespoke configurations, customisations, integrations, custom reports and impacted, out of the box workday features, recommended for launch.

- Creation of test plans to define scope, activity schedules, exit criteria, roles and responsibilities for each type of testing (and documentation for Unit/Configuration, Integration, E2E, UAT).
- Set up of transparent monitoring dashboards to track and report on testing progress during preparation and execution phases.
- Alignment of defect transition flows with handling protocols.
- Creation of comprehensive set of positive and negative test scenarios and test cases for all testable items.

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Test Execution

Execution of planned tests based on agreed test cycles, schedules and burn rates to guarantee timely test completion and adherence to test completion timelines.

- Unit and configuration testing.
- Integration testing.
- Functional end to end testing.
- User acceptance testing.
- Gold tenant validation.

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Testing Outcomes

Measurable gold testing outcomes based on pre-agreed test exit criteria:

- 100% successful completion of planned tests and testable items:
 - Organisation specific configurations.
 - Workday® customisations & integrations.
 - Custom and standard reports.
 - Core business process functionalities.
 - Financial reporting lifecycles.
- Optimal defect management
 - No unresolved defects.
 - Caveats for deferred issues.

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Project Outcomes

By delivering a tier 1 solution like Workday® Financial Management, the client hopes to:

- Increase return on information and Workday® investment.
- Streamline and standardise financial reporting processes.
- Build a reliable core finance system that integrates seamlessly with various other systems in the organisation.
- Drive compliance and optimal financial accounting.
- Deliver a new Finance system that aligns with the company's global strategy.

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ONE MORE

Are you ready for your testing journey?

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